

Tobias Irastorza

Full-Stack Mobile Developer | React Native, PHP/Laravel, Node.js/TypeScript

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SUMMARY

Full-stack mobile developer with more than 4 years of experience at PicallEx, a CRM for contact centers. I mainly work on mobile applications and real-time communication platforms, from the user interface to the integrations and services that support them. I'm currently shifting my profile toward product, UI, and UX, with a focus on building clear interfaces where users always understand what's happening and what they can do next.

EXPERIENCE

Full-Stack Mobile Developer, PicallEx · 2022 – present

Omnichannel contact-center CRM: voice, WhatsApp, Meta channels and mobile.

Agent mobile app

2023 – present

Developed and maintained the iOS and Android app agents use to take calls and chats from their phones, and rebuilt its interface.

React Native, TypeScript, VoIP, push notifications

WhatsApp by QR

2024 – present

Sole author of the service that lets companies connect their own WhatsApp numbers to the CRM, with messages, media and groups.

Node.js, TypeScript, Baileys, WAHA, Docker

CRM integrations

2025 – present

Worked on connecting PicallEx to Salesforce and HubSpot, so customer data and calls reach the systems clients already use.

REST APIs, webhooks

Calling and dialer

2025 – present

Developed with the team outbound-calling features for sales teams.

VoIP, SIP, PHP/Laravel

Automations

2026 – present

Worked on the engine that lets clients automate follow-ups and workflows without developers.

Webhooks, event-driven workflows, TypeScript

Good Game · 2020 – 2022

Technical support, customer service and sales.

SKILLS

Mobile: React Native, TypeScript, JavaScript, iOS, Android, Firebase (FCM push), VoIP

Backend: Node.js, PHP, Laravel, MySQL, REST APIs, WebSockets, webhooks

Cloud and DevOps: AWS (serverless/Lambda), Docker, CI/CD, Git, GitHub

Integrations: WhatsApp (Baileys, WAHA, Meta Business API), Salesforce, HubSpot, SIP/VoIP

EDUCATION

Software Technician, ITEC · 2021 – 2023

LANGUAGES

Spanish (native) · English